

## **WHOLE OF SYSTEM WARRANTY**

Sunrun Solar provides a “Whole of System” warranty for a full 5 years which is independent from and in addition to the product warranties provided by the component manufactures.

### **What does it cover:**

During the first 5 years of operation, if your system suffers a fault or defect in relation to the supplied products or the workmanship of the installation, Sunrun Solar will rectify your system at \$0 cost to you.

Sunrun Solar will repair any damage or leaks caused by the installation of the solar system subject to Sunrun Solar being notified of the damage. Please notify Sunrun Solar as soon as you are aware of these damages.

This covers all of the related costs for repair/replacement of components damaged and the associated on-site labour.

### **Conditions and what is doesn't cover:**

Damage to the system that is caused by weather or natural events. We recommend that you have your solar system covered under a home insurance policy to cover such events.

Damage or faults cause by external factors, e.g. vandalism.

Damage or faults cause by tampering with, repairing or modifying system by a party other than Sunrun Solar.

Components that are visual in nature and has no effect on the performance of the system.

Damage or faults caused by the electricity grid.

Non-compliance with operating instructions.

### **What happens after the full 5-year warranty is over:**

If you do encounter any faults you can still rely on the product warranties with the manufacturers of the components supplied with the system. Sunrun Solar is still your first point of contact and will provide assistance to find a resolution from the relevant manufacturer. Product warranty documents are available at [www.sunrunsolar.com.au/warrantyinformation](http://www.sunrunsolar.com.au/warrantyinformation)